



RETURNS & EXCHANGES POLICY

1. All returns and exchanges for workwear, boots and equipment are to be completed within one (1) month from the date of purchase—after this date we will not exchange or refund.
2. All returns and exchanges for corporate clothing are to be completed within three (3) weeks from the date of purchase.
3. The original receipt must be presented with the goods for returns or exchanges to be accepted.
4. Goods must be in the condition in which they were purchased which includes tags and packaging.
5. We reserve the right to refuse the refund or exchange for special order items or garments that are not normally stocked by us.
6. We will NOT accept returns that are covered in animal hair, smoke odours or if they have already been worn, damaged or altered in any way.
7. In accordance with the ACCC we reserve the right to refuse a return or exchange should the above requirements not be fulfilled.

1st January 2014